

www.giadatech.com

IBC-381 User Manual



Shenzhen JEHE Technology Development Co., Ltd.

Statement

The copyright of this manual belongs to Shenzhen JEHE Technology Development Co., Ltd. (Giada, JEHE's global brand) and all rights are reserved. The company reserves the right to change this manual at any time without notification. Specifications here are for reference only, please take the real product as standard.

Without official authorization of Giada, other company or individual may not copy, plagiarize, translate or disseminate this manual for commercial purpose.

The information provided in this manual is accurate and reliable. The company does not take any legal responsibility for the consequences of infringement use of this manual.

Safety Notice

- Read the user manual carefully before setting up the Giada product.
- Disconnect the power cord before installing the internal components.
- Most electronic components are sensitive to static electrical charge, please wear a wrist-grounding strap when installing the internal components.
- Don't disconnect the power cord when the system is running to avoid damage to the sensitive components by instantaneous surge voltage.

Contact Information

Shenzhen JEHE Technology Development Co., Ltd.

Website: www.giadatech.com Phone: +86-755-3330 0336 Email: support@giadatech.com Address: 1~3/F, Block A, Tsinghua Information Harbor, North Section, Shenzhen Hi-tech Park, Nanshan District, Shenzhen, China

Table of Contents

1. Product Introduction	2
2. Hardware Specifications	2
3. Hardware Usage Instruction	4
3.1 Dimensions Chart	4
3.2 Interface Definition	5
3.2.1 Jumper, Header and Interface Diagram	5
3.2.2 Jumper and Header Definition	6
3.3 Accessories Installation Steps	8
3.3.1 3G/4G Installation	8
3.3.2 SIM Card Installation	9
4. Firmware Upgrade Guide	10
4.1 Preparation	10
4.2 Upgrade the firmware	10
4.2.1. Install the driver in your host PC by following steps	10
4.2.2. Connect the motherboard with host PC	12
4.2.3. Start the firmware updating	13
5. JAHC APP	15
5.1 JAHC APP function	15
5.2 Startup(open) & shutdown(close) time setup	15

1. Product Introduction

Embedded motherboard IBC-381 adopts RK3328 Quad-core ARM Cortex-A53 CPU. With one LVDS (Optional: HDMI) display output, it supports 4K resolution. The board is suitable to be applied in all-in-one digital signage solution, POS and smart control applications.

2. Hardware Specifications

IBC-381		IBC-381-3328R41E4G-GIA			
Drococcr	CPU	RK3328 Quad-core ARM Cortex-A53			
Processor	Chipset	SOC			
	Туре	DDR3L-1333MHz			
Memory	Socket	Onboard			
	Capacity	2GB (Optional: 1GB)			
Overskies	GPU	Mali-450MP2 GPU			
Graphics	Graphic Engine	4K video decoder, 1080P video encoder/1080P 60fps video decoders			
	LVDS	1 x LVDS (Optional: HDMI)			
Network	Controller	Realtek RTL8211E Gigabit Ethernet			
	Interface	1 x RJ45			
	USB	1 x USB3.0, 1 x USB2.0(OTG), 2 x USB2.0 Slot			
	LVDS	1 x LVDS 30pin			
	Mini-PCle	1 x Full-size Mini-PCIe for 3G/4G			
1/O Interface	Audio	1 x AUDIO-OUT, 1 x MIC-IN			
"O menace	Serial	1 x RS232			
	IO Slot	1 x IO/KEY, 1 x TTL, 1 x TP, 1 x DEBUG			
	SIM	1 x SIM Slot			
	WiFi/BT	1 x WiFi/BT Onboard (Support 2.4GHz/5GHz)			

Storago	еММС	Onboard 16GB, Up to 64GB			
Storage	TF Card	1 x TF Card Reader			
	WatchDog Timer	0~255 Second Time Out Support			
	Auto Power On	Power Activated Automatically Start			
JAILC	RTC	Set Up Independently Every day, A Week as a Cycle			
	Wake On LAN	Remote wakeup in the same LAN			
Operation System	OS	Android7.1			
Dower	Power Type	DC-IN			
Power	Input Voltage	12V/2A			
РСВ	Dimension(W x D x H)	146mm x 102mm (5.75" x 4.02")			
	Operating Temperature	0° C ~ 60 $^\circ$ C (32 $^\circ$ F ~ 140 $^\circ$ F) at 0.7m/s Air Flow			
Environment	Relative Humidity	95% @ 60℃ (non-condensing)			
	Storage Temperature	-40° C ~ 85° C (-40 ~ 185° F)			

Shenzhen JEHE Technology Development Co., Ltd.

3. Hardware Usage Instruction

3.1 Dimensions Chart



3.2 Interface Definition



3.2.1 Jumper, Header and Interface Diagram

3.2.2 Jumper and Header Definition

No.	Jumper/Hea der	Name	Function	PIN Definition
1	DCIN	DC_IN2	DC IN PIN	DC_IN2 DC_IN 10 1 2 30 4 CON_1*4PIN/2.0P/DIP
2	MIC	MIC	MIC PIN	MIC MC1_C_10_1 20 2
3	SPEAKER	SPK	SPEAKER PIN	SPK ROUT- 40 4 ROUT+ 30 3 LOUT- 20 3 LOUT+ 10 2 CONN/FAN/1*4P/2.0MM
4	LVDS	LVDS	LVDS PIN	LVDS PWR LUDS PWR 1 1 31.32 LVDS TX A0N 9 6 11.32 LVDS TX A0N 9 16 11.32 LVDS TX A0N 12 LVDS TX A0N 13.32 LVDS TX A0N 141 12 151.32 LVDS TX A0N 152 140 153 154 15
5	LVDS_PWR_ SEL	LVDS_P WR_ SEL	LVDS_PWR_ SEL PIN	LVDS_PWR_SEL LVDS_PWR_SEL 3D3V_MCUO 1 2 LVDS_PWR VCC_SYSO 3 0 4 DC_12VO 5 0 6 SMT/2*3P/2.0MM SMT/2*3P/2.0MM

Shenzhen JEHE Technology Development Co., Ltd.





3.3 Accessories Installation Steps

A For safety reasons, please ensure that the board is disconnected with power before installation.

3.3.1 3G/4G Installation

- 1. Plug the 3G/4G module into the mini PCIE slot.
- 2. Secure the module to the carrier by tightening up the screw.



3.3.2 SIM Card Installation

- A This product supports standard SIM card with the size of 25mm × 15mm.
- 1. [Open] the SIM card holder and pull it up.
- 2. Insert the SIM card.
- 3. [Lock] the card holder.



4. Firmware Upgrade Guide

4. 1 Preparation:

- IBC-381 motherboard.
- Archive of motherboard firmware provided by Giada technical support.
- Host PC with screen and installed the Windows operation system.
- USB OTG Cable (RP-SMA Male↔RP-SMA Male).



After you get the Archive from Giada technical support, copy the Archive to your host PC, you will find below files inside:

- Android Tool tool for updating.
- DriverAssitant tool to install drivers and firmware image file.
- Firmware image.

AndroidTool_Release_v2.38

DriverAssitant_v4.4

RK3328_BOX_JHS66H_USERDEBUG_7.1.2_20200415.1417

4.2 Upgrade the firmware

4.2.1. Install the driver in your host PC by following steps:

a. Click the DriverAssitant file. Launch RK DriverAssitant and press "Install Driver".

Uninstall Driver

b. Apply all changes and warnings during the installation.



c. Click "ok" after the installation finish

RK Driver Assitant v4.4		×
Install Driver	Uninstall Driver	
	DriverInstall X	
	Install driver ok.	
	ОК	

4.2.2. Connect the motherboard with host PC

In order to connect the motherboard with Host PC and run bootloader mode, you should perform following steps:



- a. Please ensure that the power of the motherboard is disconnected.
- b. Run Android tool V2.38 under the windows of the host PC.
- c. Connect motherboard to the host PC via usb OTG port.

Firstly, hold the motherboard recovery button (please refer to fig1 for the location of the button), then connect the power adaptor to the motherboard, you will see "Found a MSC Device" or "Found One Loader Device". (Please refer to Fig2).

A Please don't loosen the button and don't press twice until you see the 'Found a MSC Device' or 'Found One loader device'



(Fig1)

wnload Image	Upgrade Fi	irmware Ad	vanced Function			
Firmware	Upgrade	Switch	EraseFlash			
Fw Ver:	7.1.00	Loader	Ver. 2.44	Chip Info:	RE322H	
Firmware:	Q:\系统\)	(BC-381\RK3	328_BOX_THS66H_US	ERDEBUG_7.1.2_	20200415.141	
Demo						
	Rea	nd On	LOADER	Device		

(Fig2)

4.2.3. Start the firmware updating

a. Click "Firmware" button and specify the path to the firmware file which is stored in the host PC (Please refer to Fig2).

b. Wait around 5 seconds to upload the program, FW information will display on the screen. After the "Upgrade" button turns to black, you can click "Upgrade" to update the firmware (please refer to Fig3 and Fig4).

wnload Inage	Upgrade Fi	rmware Ad	vanced Function			
Firmware	Upgrade	Switch	EraseFlash			
Fw Ver:	7.1.00	Loader	Ver. 2.44	Chip Info:	RE322H	
Firmware	Q:\系统\J	(BC-381\BK3)	326_BOX_JHS66H_VS	ERDEBUG_7.1.2_	20200415. 141	
Demo						



Download Image	Upgrade Fi	raware Ad	wanced Function			Test Device Start	
Firmware	Upgrade	Switch	EraseFlash			Check Chip Start Check Chip Success	
Fw Ver.	7.1.00	Loader	Ver: 2.44	Chip Info:	RIK322H	Get Flashinfo Start Get FlashInfo Success Prepare IDB Start	
Firmware:	C:\liu\OS	\IBC-381\R	K3328_BOX_JHS66H_	USERDEBUG_7.1.	2_20200415.1	Download IDB Success Download IDB Success React Derice Start	
Demo						Reset Device Success Wait For Loader Start Wait For Loader Success Test Device Start Test Device Success Download Fireware Start Download Fireware (DX)	
	Fou	nd One	e LOADER I	evice			

(Fig4)

c. In the end, you will see a report indicating a successful operation.

vaload Image	Upgrade Fi	rnware Adv	ranced Function			Test Device Start	
Firmware	Upgrade	Switch	EraseFlash		59/390U	Check Chip Start Check Chip Success Get FlashInfo Start Get FlashInfo Success	
Fw ver.	Q:\系统\3	EC-381\RK3:	VER. 2.44	ERDEBUG_7. 1. 2	20200415.141	Prepare IDB Start Prepare IDB Success Download IDB Start	
Demo						Download IDB Success Reset Device Start Reset Device Success Nait Rev Loader Start	
						Wait For Loader Success Test Device Start Test Device Success	
						Download Firnware Start Download Firnware (100%) Check Firnware (100%)	
						BownLoad Firmware Success Reset Device Start Reset Device Success	
		No De	vices Fou	nd			

5. JAHC APP

5.1 JAHC APP functions

The user can set up automatic startup and shutdown, one week as a circle.

5.2 Startup(open) & shutdown(close) time setup

System Requirements:

- Giada player with JAHC APP function.
- Android OS includes JAHC APP (please refer to Fig1).





a. After enter the android desktop, click the JAHC APP icon and the JAHC interface will pop up (please refer to Fig2)



(Fig2)

- b. Click 'New' button to set open time (Fig3) and then click Close time button to set close time. One week as a circle, maximum 3 schedules per day. Select each schedule to set up the Open time and Close time.
- c. After finishing the setup, click circles to launch the schedule.

User can click delete to remove the schedule.



(Fig3)



(Fig4)



A Caution: If the interval from shutdown time to next resume time is less than 3 minutes, the system will not shut down.



Shenzhen JEHE Technology Development Co., Ltd. Website: www.giadatech.com Phone: +86-755-33300336 Email: support@giadatech.com Address: 1~3/F, Block A, Tsinghua Information Harbor, North Section, Shenzhen Hi-tech Park, Nanshan District, Shenzhen, China